

Dear Patient,

Sun Valley Skin Center would like to formally welcome you to our practice! Please arrive 10 minutes early with completed paperwork, 20 minutes early without paperwork. Also, please be advised of our cancellation policy: 48 hours notice is required when canceling or rescheduling appointments. By providing our office with advance notice, we are able to offer your appointment to other patients who have been placed on a waiting list. In the event you do not give 48 hours notice on a new patient appointment you will not be rescheduled. We strive to make ourselves available to our patients, and your help is greatly appreciated!

If your visit is of a medical nature, we are contracted providers with some Blue Cross of Idaho, Regence Blue Shield of Idaho, Cigna, Idaho Physicians Network, United Health Care, Ameriben, Assurant and Pacific Source policies. Please check with your insurance carrier that Dr. Borton is a preferred provider, as she is a Board Certified Dermatology Specialist. You will be responsible for any deductible, co-insurance, and/or co-pays at the time of service. As a contracted provider with these insurance companies, we will submit a claim to your insurance carrier for payment. In the event you are covered by an insurance carrier we are not contracted with, we do offer a 20% discount at time of service. We will be happy to provide you with the documentation you will need to submit to your insurance carrier for direct reimbursement.

If you have scheduled a Cosmetic Consult with Dr. Borton, please be aware there is a \$150 fee for new patients and a \$75 fee for existing patients. If you decide to purchase a procedure within 90 days of the consultation, the consult fee will be applied to the price of the procedure.

We are pleased to offer a wide range of skin care and cosmetic options to our patients. We look forward to developing a personalized treatment plan for your specific needs, whether they be medical, cosmetic, or both. Again, welcome to our practice!

Sincerely,

Alex Abel- Office Manager
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